



Complimentary

ISPE Pharma Best Practices Webinar Series

Resolving and Avoiding Drug Shortages and the Health Crises They Create

1 September 2020 1100 – 1200 EDT



Melissa Figgins
Principal
Coal Creek Consulting
LLC



Laura Bray
Chief Change Maker
Angels for Change



**Jody Garey,
PharmD**
Director, Oncology
Analytics
McKesson

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Getting Connected



**Having trouble with sound?
Select Phone audio option instead of
Computer audio**

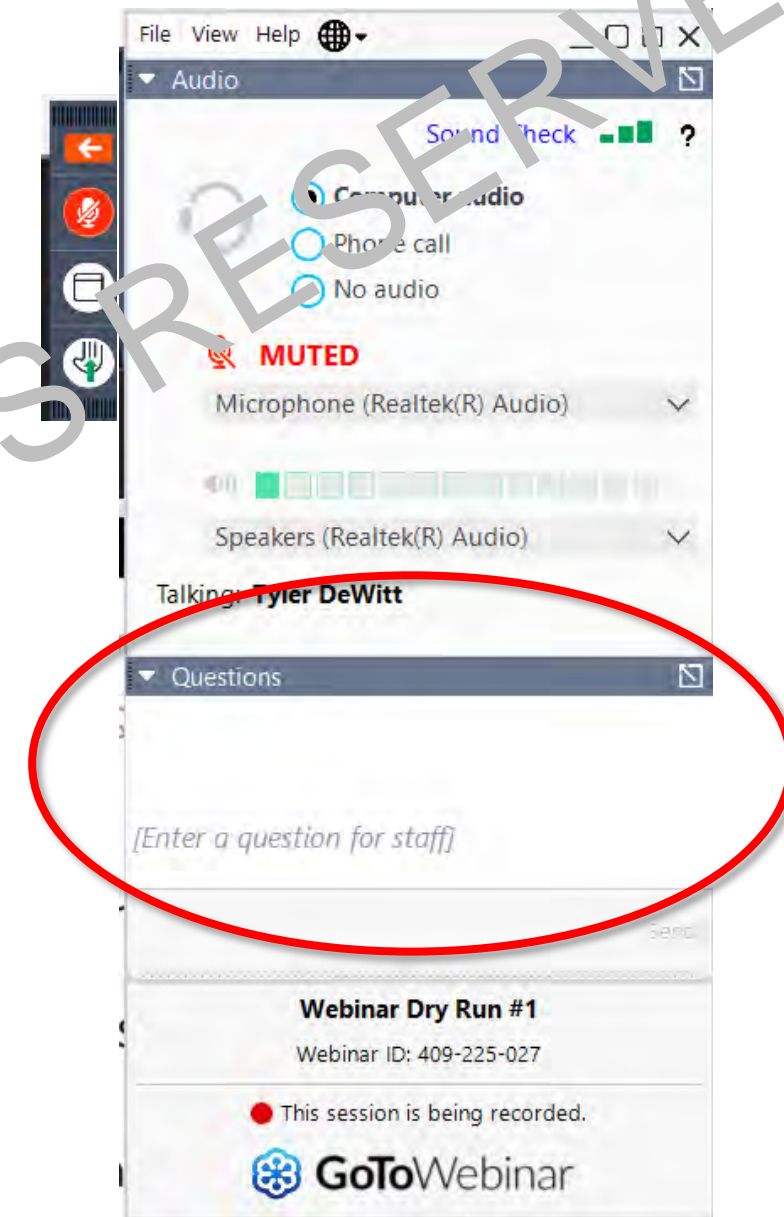
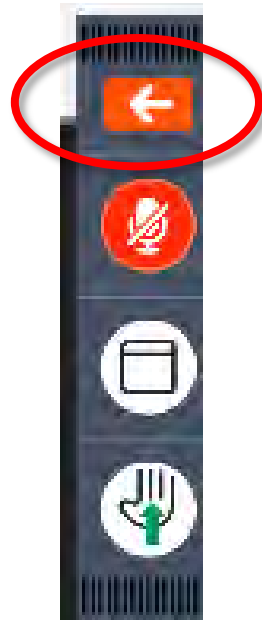


**Use a hard-wired connection instead
of Wi-Fi**



Disconnect and reconnect

How to Ask Questions



Click the orange arrow in the control panel in the upper right-hand corner of the screen

Speakers



Melissa Figgins
Principal
Coal Creek Consulting LLC



Laura Bray
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Jody Garey, PharmD
Director, Oncology Analytics
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POLL #1

What is your experience with Drug Shortages?

- Personally affected
- I know someone affected
- Through my work
- No experience, here to learn

Laura's Story

From the perspective of the patient
and family

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Video



Searching and Finding



MSKESON

FDA

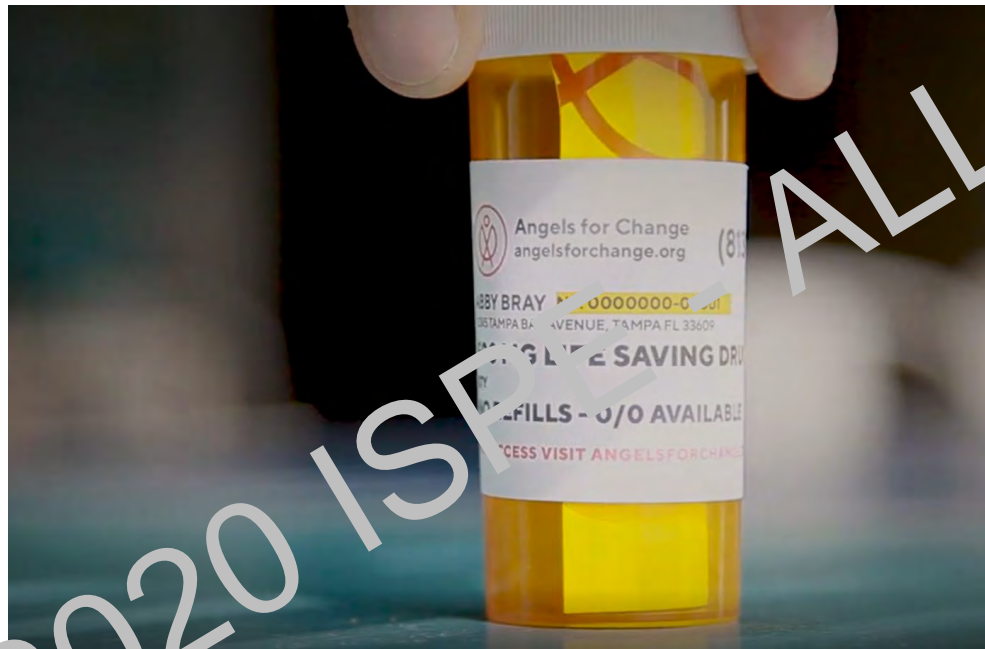
Founding



We found hope.

"Life-saving treatments exist.
Patients must have equal access to
the drugs that can save their lives."

— Laura Bray, Chief Change Maker





“IT IS NOT JUST A PACKAGE, IT IS A PATIENT”

Question 1

What can we impact immediately?

Question 2

How can we immediately move resources to help this patient?

Our Commitment: Once product is found, we will get it to your daughter

McKesson Drug Management Strategies and Practices

Multi-Sourcing*

Informed by
Clinical Expertise

Private Label

*when available

Monitoring

Manufacturer
Issues

API Issues

Data & Analytics

Fair Share

COVID-19

“IT IS NOT JUST A PACKAGE, IT IS A PATIENT”

McKesson Response and Actions

Cross Functional Team assembled to respond

Goal: Identify product already distributed into the marketplace.



Ask if an urgent patient could be provided product not previously reserved for an existing patient.

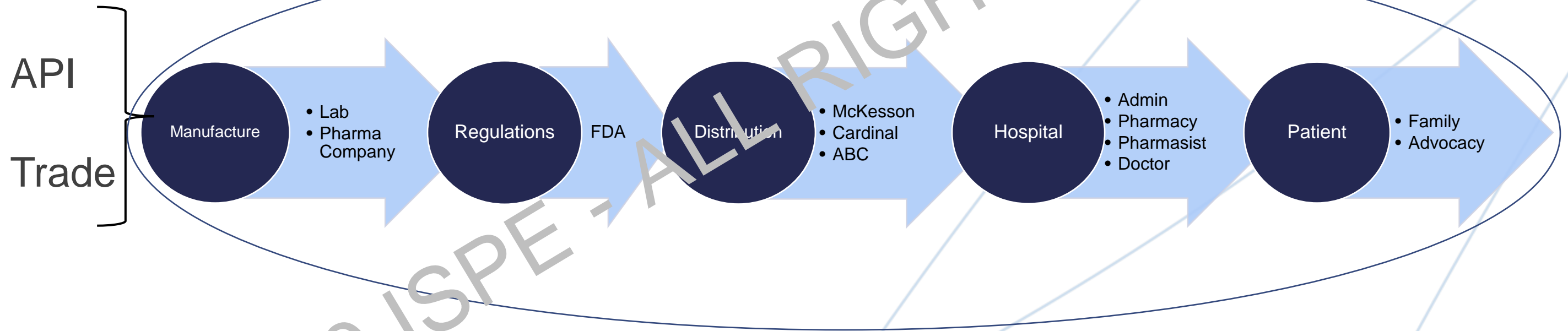
“IT IS NOT JUST A PACKAGE, IT IS A PATIENT”

Connecting Pharmaceutical Knowledge

Angels for Change Supply Chain Perspective

During a Shortage

Insurance Carriers
Legislation/CMS
Non-Profit Community



Redistribution Solutions

Managing Drug Shortages

Reactive Processes

Proactive Processes

Systemic Processes and Change

Angels for Change 2020 and beyond

Individual Advocacy and System Wide Solutions



Even a complete puzzle has gaps.

Multi Disciplinary Problem Solving and Communication

+

Non-profit groups to fill in the gaps

Register for the 2020 ISPE Annual Meeting and Expo



Drug Shortages: Progress in a Challenging Year

Thursday 5 November 2020 0930 -1100

Day 4

Thursday, 5 November 2020

0800 - 0900	ISPE Member Meeting	+
0930 - 1100	Integrated C&Q Applied on a Turn-Key Project	+
0930 - 1100	GAMP® Data Integrity by Design (Part 2)	+
0930 - 1100	Digital Twin	+
0930 - 1100	Multi-Product ATMP Facilities for Future Flexibility	+
0930 - 1100	Combination Products Part 1: An Industry Perspective	+
0930 - 1100	Drug Shortages: Progress in a Challenging Year	-

Industry Best Practices:

- Communication with Health Authorities
- Business Continuity Plan Development

COVID-19 pandemic learnings relevant to shortages and supply chain strains

Interact directly with FDA and industry expert speakers through Q&A

Q&A

Contact Information

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Upcoming Webinars

- **ISPE Member Connect with Fran Zipp and Tom Hartman**
Thursday, 3 September 2020, 1100 – 1145 EDT
- **Annex 1: Revision 2020 and ISPE Commenting**
Thursday, 10 September 2020, 1100 – 1230 EDT

Extended Learning

- **More Than Just Technology: A Holistic Approach To Pharma 4.0 Webinar**
Tuesday, 22 September 2020, 1100 - 1200 Eastern
Sponsored by: OSIsoft

Topic Ideas or Feedback?

Send to ispeak@ispe.org

